

Social Care and Housing Scrutiny Committee

REVIEW:	HOME CARE	
Committee:	Social Care and Housing Scrutiny	Chair: Cllr M.D. Lloyd-Hayes
Lead support officer:	Stephanie Canham Head of Social Services (Adults)	

SCOPING

Terms of Reference

- To review the level and need for home support services to older people in Herefordshire.
- To review the councils Eligibility criteria for Social Care Services.
- To examine current use of available funding and Charging Policy.
- To consider Cross Agency support for older people.
- Following the review to make recommendations to the Cabinet member above policy development.

Desired outcomes

- Development of cross Agency/strategy for older people in Herefordshire.
- Policy development to support/encourage self-reliance/prevention agenda.
- Direct payments influencing Social Care commissioning strategy.

Key questions

- How are current funds committed?
- What has been the effect of Home Care changes?
- Are Home Care Agencies providing Services that people want? What monitoring arrangements are in place?
- Are we being as creative in Service options? Direct Payments? Support to informal carers?
- How can we develop the human resources required? What are the barriers to developing the workforce – Pay? Status?
- What are the Government Targets the Council will be measured by?
- How do we determine who is eligible for Council Services?
- Identify need of community of older people, funding required.
- Have we got a Council wide view of access to universal services by older people?
- Rural dimension. Deprivation. Transport. Financial – benefits take up.
- What contribution does health make to support older people living independently?
- How do we encourage a self-reliant population?
- What support do we give to informal carers?
- Which authorities are doing well and how?

Time Scales

- Dates have been agreed for following topics.
 - Commissioning Care.
 - Eligibility for services.
 - Direct Payments.
- Case Study – October.
 - The following topics to be illustrated using a case study.
- Visits: Options – September
 - Shadow Social Worker on an assessment visit.
 - Shadow reablement assistant – STARRS.
- Policies review with Head of Services - October.
- Benchmark exercise to identify excellent authorities - November.
 - Assessment.
 - Eligibility.
 - Charging.
 - Service Options.